A CLIENT INTRODUCTION

WORKING TOGETHER

Supporting the people who work alone

Arc Guard and LoneApp are working together to introduce practical lone-worker support to Arc Guard's clients and wider network.



A clearer connection between the person on site and the people looking out for them.

What each of us brings

Arc Guard

Electrical safety expertise, practical guidance and established relationships with organisations working around substations and switchgear.

LoneApp

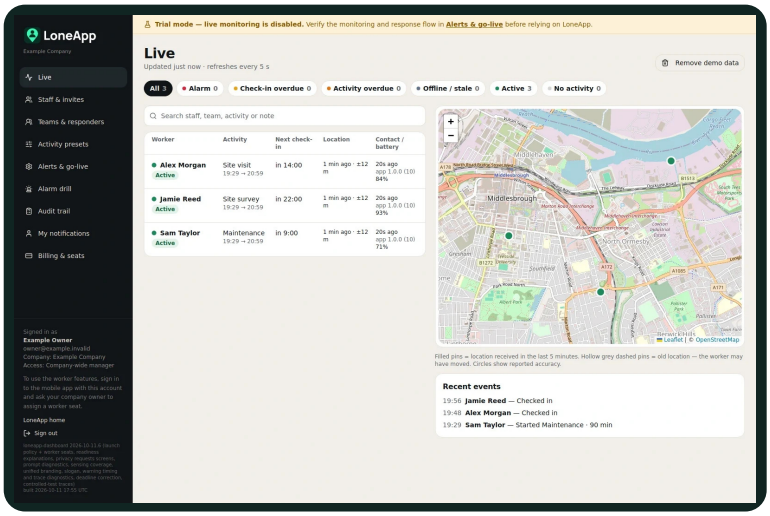
A worker app and manager dashboard from Safety Inspectors UK, supporting regular check-ins and clear arrangements when someone needs help.

A useful conversation for teams managing site visits, facilities work or out-of-hours activities where lone working is appropriate.

HOW LONEAPP FITS

Stay connected. Know who responds.

A straightforward worker app, with a shared view for your managers and nominated responders.



LoneApp dashboard shown with a demonstration account.

For your workers

Start an activity, see the next check-in and use the HELP control when support is needed.

For your managers

View activity status, check-in times, alerts and the latest reported locations, with timestamps.

01

Agree the plan

Set check-in timings and choose the primary and backup people who will respond.

02

Keep in touch

Staff use the iPhone or Android app to check in or raise an alarm through HELP.

03

Follow the response

Your nominated responders use the alert details to follow your agreed response procedure.

Set up around your work. Use LoneApp where your risk assessment permits lone working. Complete the company readiness checks, test the response arrangements and enable live monitoring before use. Your organisation provides the responders; a staffed alarm receiving centre is not included. Alerts depend on connectivity and correct setup.

Start with a conversation

Speak to Craig at Arc Guard or contact help@loneapp.co.uk.

Arc Guard company registration: loneapp.co.uk/arcguard

GETTING STARTED

Start with the manager dashboard.

Your company sets up the account and seats. Staff then join using their invitation code.

COMPANY OWNER

1 Create your company account

Start at loneapp.co.uk/arcguard and register your company in a browser. The person who registers becomes the company owner.

COMPANY OWNER

2 Choose and purchase worker seats

Open **Billing & seats**, choose how many workers need LoneApp and confirm payment. The manager dashboard is included; staff do not buy individual subscriptions.

OWNER OR MANAGER

3 Allocate seats and invite staff

In **Staff & invites**, add each worker to a team and choose **Create invite**. Each worker invitation reserves a seat and provides their code. Check the email was sent, or share the code directly.

STAFF MEMBER

4 Download the app and join

Download the free LoneApp app for iPhone or Android. Choose **I have an invite code**, enter the supplied code and your details, then select **JOIN MY TEAM**.

MANAGERS AND STAFF

5 Complete the checks and go live

Agree timings and responders, complete the device and company readiness checks, and test the response arrangements. A company-wide manager then enables monitoring in **Alerts & go-live**.

Company setup first. Staff download second.

Set up your company | **Staff: get the free app**